

Quality Policy



The top management of Atlas Certification Limited (ACL) is committed to the delivery of management system certification services that are competent, consistent, impartial and in accordance with applicable accreditation requirements and contractual obligations. Certification decisions are based solely on objective evidence of conformity and are not influenced by commercial, financial or other external pressures.

ACL ensures that all certification activities are undertaken by personnel who are competent for the functions they perform, and that appropriate processes are established to maintain and evaluate competence. The organisation maintains arrangements to identify, analyse and manage risks to impartiality arising from its activities, relationships and personnel, and takes action to eliminate or minimise such risks.

ACL is committed to complying with all applicable statutory, regulatory and accreditation requirements, together with its own policies and procedures governing certification activities. The organisation operates a documented management system that is established, implemented, maintained and communicated throughout the business, with clearly defined responsibilities and authorities.

Internal audit, monitoring and review processes are implemented to evaluate the effectiveness of the management system, the consistency of certification activities and the achievement of objectives. Outputs from these activities are used as inputs to management review and continual improvement of the organisation and its services.

ACL monitors performance relating to its certification services, including feedback from clients and relevant interested parties, to ensure that services remain effective, consistent and aligned with stated policy and objectives.

This policy is communicated to all personnel and is made available to relevant interested parties. It is reviewed periodically to ensure its continued suitability and alignment with the organisation's strategic direction and accreditation requirements.

